Help Desk

Ed Mullin (Dynamac)
240-620-6841
888-886-5501
EMullin@dynamac.com

Points of Contact

NDT
Jeanelle Martinez
513-487-2428
Martinez.Jeanelle@epa.gov

Dino Mattorano
513-487-2424
Mattorano.Dino@epa.gov

HQ IT Team
Constance Haaser
202-564-8028
Haaser.Constance@epa.gov

Joan Karrie
202-564-9469
Karrie.Joan@epa.gov

Paul Zanter
312-886-7181
Zanter.paul@epa.gov

In this issue:

OSC Readiness, 2009……...

If your interested in seeing a demo of the Equipment Module, we will have a booth at the upcoming OSC Readiness meeting in San Diego. You will be able to view a presentation on Equipment Module. Ed Mullin will be available to assist you in the actual use of the Equipment Module. We hope that you stop by our booth and say Hello and try the Equipment Module. We believe you will appreciate its usefulness in locating and managing equipment most notably during a major catastrophic event.

Quick Start Guides available

The QSG will be available in the Equipment Module under a specific model name. After you find the model you are interested, on the left menu you will find the **Document** link for this specific models' QSG.

In the future the QSGs will be assembled into a single location. They will be available on the Equipment Module or in the EPA Emergency Management Community. We will keep you posted!

FAQs—Need Your Questions!!

Recently, training was conducted for R2, R10 and R5 during the month of December, 2008. During the training we are listening to the questions and concerns that are brought to our attention by the audience. We have analyzed these questions and compiled them into a FAQs document that can now be found on the osc.net site, the same site where the Equipment Newsletter is located. In the future the Equipment Module osc.net site will be moved to the EPA Portal / OEM Emergency Community as well.

An example FAQ is shown below.

Q: Can you build a Kit without a piece of equipment, using only Parts & Supplies (P&S)?

A: Yes, but with qualifications. Since Kits are considered to be equipment there needs to be a piece of equipment that is used to link or bind the kit. If there is not a specific piece of equipment to link the kit, warehouse managers can create a hypothetical or generic piece of equipment (i.e. R2 ___ Parts Kit). It will be necessary to make the kit name somewhat descriptive (i.e. AreaRAE Parts Kit) so that it can be properly classified within the Nomenclature system. Once the **hypothetical equipment** is created then the appropriate P&S can be added to the kit. For more information on kits see the Oct. 2008 Equipment Newsletter.

Thanks for the question Tony! Keep them coming.

Training and User Help

Training for the Equipment Module is coordinated by Jeanelle Martinez, NDT and Ed Mullin, Dynamac provides user help, support and training for the Equipment Module.

User Help now has a toll free number that can be used during business hours (Eastern time).

User Help No: 888-886-5501

Equipment Module Training has been conducted for NDT/ERT Erlanger, R2, R3, R4, R5, and R10. Future training will start up again after these regions have their data VALIDATED and are in PRODUCTION (for information on Production see Sept. Equipment Newsletter). Validation is necessary for the users to feel comfortable that the Equipment Module database contains accurate equipment information from the regions warehouse. Typically 10% of a regions data is closely examined to determine that the date migration is accurate.